

TIPS & INFORMATION

GUEST RELATIONS

Please visit Guest Relations located inside the Park entrance for:

- Questions and Concerns
- Ticket Upgrades
- Separated Guest Assistance
- Lost and Found
- Services for Guests with Disabilities



Services for International Guests are available at Guest Relations.

Los Servicios para huéspedes internacionales están disponibles en la oficina de Guest Relations.

Des services pour les visiteurs internationaux sont disponibles au Guest Relations.

Serviços para visitantes internacionais estão disponíveis no Guest Relations.

Dienste für internationale Gäste sind bei der Gästebetreuung erhältlich.

ゲストリレーションにて世界各国からのゲストの皆様向けのサービスをご案内しております。

SHOPPING

At *Disney's Hollywood Studios*[®], you can explore specialty shops that are filled with the magic of movies, music and more. Commemorate your day as a star with keepsakes from Tower Hotel Gifts, authentic movie memorabilia or souvenirs from a galaxy far, far away.

LEAVING THE PARK? All Guests who wish to leave the Park and return later in the day may do so by presenting their original admission media.

- To get to **Disney's Hollywood Studios parking lot**, take a Parking Tram located outside the front of the Park.
- To get to **Magic Kingdom[®] Park** or **Disney's Animal Kingdom[®] Theme Park**, take a Bus located outside the front of the Park.
- To get to **Epcot[®]**, take a Bus or a FriendShip Boat located outside the front of the Park.
- To get to **Disney's Yacht & Beach Club Resorts**, **Disney's BoardWalk Inn and Villas** or the **Walt Disney World Swan and Dolphin Hotels**, take a FriendShip Boat located outside the front of the Park.
- To get to all other **Walt Disney World Resort hotels**, take a Bus located outside the front of the Park.
- To get to the **Downtown Disney[®] Area**, take a Bus to any *Walt Disney World Resort* hotel, and then another Bus to the *Downtown Disney* Area.
- To get to **Disney's Typhoon Lagoon Water Park**, take a Bus to any *Walt Disney World Resort* hotel, and then another Bus to the *Downtown Disney* Area. After 2:00pm, take a Bus to *Epcot*, then take a Bus to *Disney's Typhoon Lagoon Water Park*.
- To get to **Disney's Blizzard Beach Water Park**, take a Bus to any *Walt Disney World Resort* hotel, and then another Bus to the Park.

AURASMA EXPERIENCE powered by *hfp*

Enhance your "Frozen Summer Fun" experience by downloading the Aurasma app from the App Store or Google Play and point your mobile device to the logos located at Wandering Oaken's Frozen Funland and on the cover of this Guidemap.

Merchandise Package Delivery and Pickup Instead of carrying your purchases all day, have them delivered to Oscar's Super Service near the Park entrance and pick them up as you exit the Park. Please allow three hours for delivery. If you prefer, have your purchases delivered directly to your *Walt Disney World[®] Resort* hotel. See a *Merchandise Cast Member* for more details.

DINING

Dining Reservations Table-Service restaurants book quickly, so please make reservations at www.disneyworld.com/dine, by calling 407-WDW-DINE (939-3463), or by visiting any Guest Relations location. *Reservations must be cancelled at least one day prior or a per person cancellation charge may be incurred (charge varies by location).*

Mickey Check

Look for the Mickey Check on menus throughout the *Walt Disney World Resort* for kids' meals and other items that meet Disney Nutrition Guidelines. For more information, please visit www.disneymickeycheck.com.

For special dietary needs, please see a restaurant manager or chef.



Get the whole family in the picture with Memory Maker.

An incredible new way to stretch your family vacation photos:

It all starts with *Disney PhotoPass[™]* Service, where you can get your pictures taken by *Disney PhotoPass* Photographers at hundreds of locations throughout *Walt Disney World[®] Resort*. Then, when you purchase *Memory Maker*, you can get unlimited digital photos to view, share and download through your *My Disney Experience* account!

Purchase Memory Maker today at Cover Story on Hollywood Boulevard (across from Mickey's of Hollywood).



Memory Maker includes photos taken during the Memory Maker window and linked to the Memory Maker Guests' Disney account. Photos will expire pursuant to the expiration policy at mydisneyphotopass.disney.go.com/help-and-support. If Memory Maker is added to your *Magic Your Way[®]* Package or purchased at the advance purchase price, any photos taken within three days from the date Memory Maker is purchased will not be included and must be purchased separately. Valid Theme Park admission required for certain photo locations. Family & Friends media sharing is subject to the *MyMagic+ Terms and Conditions*. Not responsible for missing, lost or damaged photos. Subject to *Memory Maker Terms and Conditions*. ©Disney ©Disney/Pixar MM+14-30783 ©2014 Lucasfilm Ltd. & TM.



Look for the *Disney Vacation Club* icon on your map.



Payment Options

Walt Disney World[®] Resort accepts Disney's Visa[®] Cards, Visa[®], MasterCard[®], Discover[®], American Express[®], Diners Club[®] and JCB[®].

English GUIDEMAP

Disney's HOLLYWOOD STUDIOS



Show the world your Disney Side #DISNEYSIDE

WHERE ACTION TAKES CENTER STAGE



FANTASMIC! Discover the power of dreams in this nighttime musical with stunning pyrotechnics and water projections. See *Times Guide*. Guests sitting in the first few rows may get wet during the performance.

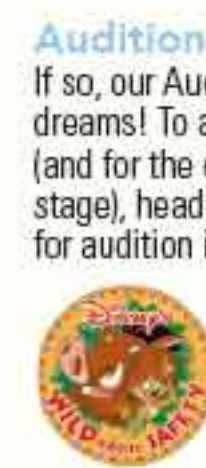


AUDITION FOR THE AMERICAN IDOL EXPERIENCE! Some of your favorite American Idols got their start right here, so who will get a Dream Ticket next? **Watch, Cheer and Vote!** Be part of the audience when your fellow Guests take the stage and compete – just like on the hit TV show! Head to **7b** on the map. See *Times Guide*.

Guests are encouraged to audition early in the day and can call 407-WDW-IDOL (939-4365) for the latest audition availability. All Guests inside Disney's Hollywood Studios[®] are eligible to audition and receive feedback. To be eligible to perform on stage, auditioning Guests must be 14 or older and inside Disney's Hollywood Studios[®]. Guest eligibility is subject to requirements that are available at the Audition Facility entrance and at disneyworld.com/idol. American Idol[®] is a registered trademark of 19 TV Ltd. and FremantleMedia North America, Inc.

Don't Forget Your Times Guide! Pick up the weekly Times Guide to get additional information regarding shows, entertainment, operating hours and even character appearances!

- Entertainment, outdoor shows and other Guest offerings are subject to change without notice.
- Theater venues have limited capacity and may fill up before show time. Please ensure your entire party is together prior to entering the facility.
- Some walkways in the Park may close periodically for fireworks preparation and other entertainment offerings.



DISNEY WILD ABOUT SAFETY[®] TIPS
As Timon and Pumbaa would say, "Don't wait too late to hydrate." Visit Guest Relations to receive your very own safety tip cards or visit www.disneywildaboutsafety.com for more safety tips and fun games.



Please look for the recycling containers throughout the Park and join us in our commitment to the environment.



Please do not feed the birds or other animals, and do not throw objects (including coins) into the water.

Be Thoughtful and Courteous Help us make everyone's day enjoyable by showing common courtesy to fellow Guests. Abide by all safety warnings, codes of conduct and notices. Do not use profanity or engage in unsafe, illegal or offensive behavior. Proper attire, including shoes and shirts, must be worn at all times. The use of inline skates, skates, skateboards, bicycles, two wheel scooters or Segways[™] is prohibited.

Magic at Your Fingertips. Introducing My Disney Experience



Attraction Info
Get the estimated wait time for a favorite attraction or find favorite characters.

Download the My Disney Experience mobile app for FREE today!



You can also visit MyDisneyExperience.com on your mobile browser. Wi-Fi is available in most areas. Some attractions and shows may have limited availability.



Helpful Maps
Use GPS-enabled maps to help you get to all the fun in the Parks.



Access FastPass+
Select and modify your Disney FastPass+ experiences.

Availability subject to device limitations and features may vary by device or service provider. Message and data rates may apply. Coverage and app stores not available everywhere. If you're under 18, get your parent's permission first. Valid Theme Park admission and online registration required. Disney FastPass+ attractions and entertainment experiences, the number of selections you can make and available arrival windows are limited. Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Android and Google Play are trademarks of Google, Inc. ©Disney



Get live wait times and GPS-enabled maps when you download the FREE My Disney Experience app today!

Complimentary Wi-Fi
Wi-Fi is available in most areas. Some attractions and shows may have limited availability.

*** FROZEN *
FIREWORKS SPECTACULAR
AT SORCERER HAT
SEE TIMES GUIDE FOR SHOW TIMES**

PREMIERE THEATER
FOR THE FIRST TIME IN FOREVER,
A "FROZEN" SING-ALONG CELEBRATION
See Times Guide for show times.

*** FROZEN SUMMER FUN OFFERINGS ***

- TAKE-ALONG OLAF**
Pick up your very own Take-Along Olaf and share your photos online using #OlafSummerVacation
- WANDERING OAKEN'S FROZEN FUNLAND**
There's ice skating (\$10), skating demonstrations, a play area with real snow and more!

- FOOD & BEVERAGE**
Cool down with "Frozen"-inspired beverages or enjoy a "Frozen"-inspired cupcake.
- MERCHANDISE**
There's a big summer blowout at Wandering Oaken's Trading Post. Pick up all of your essential "Frozen"-inspired merchandise.

- PHOTO OPPORTUNITIES**
Whether you're enjoying the view of Queen Elsa's Ice Palace or taking a walk in the forest, Disney PhotoPass® Photographers will be there to capture your memories.
- ENTERTAINMENT - See Times Guide**
• For the First Time in Forever: A "Frozen" Sing-Along Celebration
• Coolest Summer Ever Dance Party
• "Frozen" Fireworks Spectacular

***** ANNA AND ELSA'S ROYAL WELCOME -** Welcome Anna and Elsa as they make their way down Hollywood Boulevard in a horse-drawn sleigh.

*** FROZEN SUMMER FUN PREMIUM PACKAGE ***
Get reserved viewing for:
• Anna and Elsa's Royal Welcome
• One showing of For the First Time in Forever: A "Frozen" Sing-Along Celebration
• Spectacular dessert party complete with decadent sweets and specialty drinks during the "Frozen" Fireworks Spectacular

Occurs daily, now - August 22, 2014 and August 24 - September 1, 2014. The "Frozen" Summer Fun Premium Package will not be available on August 23, 2014. Valid Theme Park admission is required. Adults \$59, children \$34 (tax and gratuity included). Call 407-939-1939 for reservations.

HOLLYWOOD BOULEVARD

- 1 The Great Movie Ride® FP+ (I) (A) (HC) (D)**
Journey into some of Hollywood's most famous films. *22 minutes.*
- 2 The Hollywood Brown Derby (LD) (\$\$)**
The famous Brown Derby Cobb salad, steak, seafood, chicken and desserts.
• **The Hollywood Brown Derby Lounge (LD) (\$)**
Beer, wine, specialty cocktails and small bites.
- 3 Oscar's Super Service Package Pickup.**
- 4 Mickey's of Hollywood Disney Character gifts and Park souvenirs.**
- 5 Keystone Clothiers Men's and women's fashion and accessories.**
- 6 Adrian & Edith's Head to Toe Embroidery personalization on hats, apparel, towels and engraving.**

- 14 Oasis Canteen (S) (\$)** Funnel cakes and soft-serve ice cream.
- 15 Backlot Express Hosted by Coca-Cola® (LD) (\$)** Angus burgers, salads, sandwiches and chicken breast nuggets.
- 16 Tatooine Traders Star Wars™ inspired toys and apparel, plus personalized build-your-own Lightsabers and Droids.**

STREETS OF AMERICA

- 17 Muppet★Vision 3D FP+ (A) (F) (RC) (CC) (D)**
Experience the magic of the Muppets in this 3-D extravaganza. *25 minutes.* ©The Muppets Studio, LLC.
- 18 Honey, I Shrank the Kids Movie Set Adventure (A) (B)** Climb, crawl and explore a bug-sized world at this interactive play area.
- 19 Lights, Motors, Action!® Extreme Stunt Show® Presented by Brawny® FP+ (A) (F)** Watch film professionals as they perform high-octane stunts and reveal special effects secrets. *39 minutes. See Times Guide.*
- 20 Studio Backlot Tour (A) (HC) (CC) (AED)** Go behind the scenes to see how special effects in movies are made. *35 minutes.*

ECHO LAKE

- 7 The American Idol Experience FP+ (A) (F) (CC)**
Be a part of this exciting daily competition!
7a Audition and Perform! Details on the other side of this map.
7b Watch, Cheer and Vote! *25 minutes. See Times Guide.*
- 8 Indiana Jones™ Epic Stunt Spectacular! FP+ (A) (F) (HC) (D)** Cheer on Indy and Marion as they perform amazing stunts and demonstrate movie-making magic. *30 minutes. See Times Guide.* ©Disney/Lucasfilm Ltd.
- 9 Star Tours™—The Adventures Continue FP+ (A) (F) (HC) (CC) (AED)** Feel the power of the Force during a 3-D, motion-simulated space flight. ©2014 Lucasfilm Ltd. & TM. ©Disney/Lucasfilm Ltd.

- 21 Pizza Planet Arcade (LD) (\$)** Pizza, salads, meatball subs and beer.
- 22 Mama Melrose's Ristorante Italiano (LD) (\$\$)** Brick-oven pizza, pasta, chicken, seafood and steak.
- 23 Studio Catering Co. (LD) (\$)** Sandwiches, wraps and salads.
- 24 High Octane Refreshments (S)** Full bar with beer, beverages and specialty cocktails.
- 25 The Writer's Stop** Coffee, espresso, muffins, pastries and more.

COMMISSARY LANE

- 26 Sci-Fi Dine-In Theater Restaurant (LD) (\$\$)** Angus burgers, sandwiches, seafood, pasta, steaks and chicken.
- 27 ABC Commissary (LD) (\$)** Angus burgers, fried seafood platters, chicken sandwiches and salads.

PIXAR PLACE

- 28 Toy Story Midway Mania!® FP+ (A) (F) (CC)**
Ride this midway-style, 4-D shootin' game starring your favorite "Toy Story" characters. Toy Story Midway Mania! is inspired by Disney•Pixar's "Toy Story" films.
- 29 Hey Howdy Hey Take Away (S) (\$)** Hot dogs, ice cream and frozen carbonated beverages.

MICKEY AVENUE

- 30 The Legend of Captain Jack Sparrow (I) (A) (F) (HC) (D)** An immersive adventure in the world of "Pirates of the Caribbean." *Guests will remain standing throughout the experience.*
- 31 Walt Disney: One Man's Dream (A) (F) (HC) (RC) (D)** Walk through a multimedia gallery exhibit, and see a film that brings the story of Walt Disney to life. *15 minutes.*

ANIMATION COURTYARD

- 32 Voyage of The Little Mermaid FP+ (A) (F) (RC)** Celebrate the highlights of "The Little Mermaid" in this live show. *15 minutes.*
- 33 The Magic of Disney Animation (A) (RC)** See how Disney animators bring your favorite characters to life, learn to draw one yourself and perhaps meet one in person, too! *15 minutes.*
- 34 Disney Junior—Live on Stage! FP+ (A) (F) (HC) (CC) (D)** Sing, dance and play with Disney Junior pals in this family-friendly stage show. *24 minutes.* ©The Baby Einstein Company, LLC.
- 35 Animation Gallery** Collectibles including hand painted animation cels, sculptures, Vinylmation Figures, framed artwork and prints.

SUNSET BOULEVARD

- 36 Beauty and the Beast—Live on Stage FP+ (A) (F) (HC) (D)** Experience the romantic fairy tale of the Beast in this lavish Broadway-style musical! *30 minutes. See Times Guide.*

- 37 Rock 'n' Roller Coaster® Starring Aerosmith Presented by Hanes® FP+ (A) (F) (B) (D)** Blast off in a stretch limousine through the freeways of Los Angeles to the rockin' tunes of Aerosmith.
- 38 The Twilight Zone Tower of Terror™ FP+ (A) (F) (D)** Take a thrilling ride into the Twilight Zone aboard a haunted elevator. The Twilight Zone® is a registered trademark of CBS, Inc. and used with permission pursuant to a license from CBS, Inc. ©Disney/CBS, Inc.
- 39 Fantasmic! FP+ (I) (A) (F) (RC)** Watch the power of dreams blaze before you in this musical show with stunning pyrotechnics and water projections. *30 minutes. See Times Guide.*

- 40 Starring Rolls Cafe (BL) (\$)** Pastries, sandwiches, sushi and coffee.

Sunset Ranch Market

- 41 Toluca Legs Turkey Co. (LD) (\$)** Smoked turkey legs.
- 42 Anaheim Produce Hosted by Ocean Spray®** Craisins® brand (S) (\$) Fresh fruit, pretzels, frozen lemonade and margaritas.
- 43 Rosie's All-American Café (LD) (\$)** Angus burgers, vegetarian burgers and chicken breast nuggets.
- 44 Catalina Eddie's (LD) (\$)** Caesar salads, pizzas and deli sandwiches.
- 45 Fairfax Fare (BLD) (\$)** House-smoked chicken and ribs, hot dogs and salads.
- 46 Hollywood Scoops (S) (\$)** Sundaes and hand-dipped ice cream cones.
- 47 Sweet Spells** Handmade sweet treats like caramel apples, crispy treats, cotton candy and cake pops.

LEGEND

- SYMBOLS ON MAP**
- Restrooms
 - Accessible Restrooms
 - Companion Restrooms
 - First Aid Presented by Florida Hospital
 - Guest Relations
 - ATMs Presented by Chase
 - Automated External Defibrillators
 - Smoking Locations
 - Baby Care Center
 - Stroller and Wheelchair Rentals
 - Locker Rentals
 - Service Animal Relief Areas
 - Disney PhotoPass® Photographers
 - Memory Maker Sales Center
 - Nikon® Picture Spot
 - May remain in wheelchair/ECV
 - Park Information Character Greetings
 - Disney Vacation Club® Information Center
 - Viewing for Guests with Disabilities
 - MyMagic+ service center
 - FastPass+ kiosks

- SYMBOLS IN LIST**
- Attraction/Show Considerations**
- FP+ FastPass+ experience
 - Single Rider Queue
 - Physical Considerations
 - Minimum Height Requirement
 - May remain in wheelchair/ECV
 - Must transfer from wheelchair/ECV
 - Must transfer to standard wheelchair
 - Must transfer to standard wheelchair, and then to ride vehicle
 - May be frightening for children
 - Automated External Defibrillators
 - Reflective Captioning
- Devices Available at Guest Relations**
- Assistive Listening
 - Handheld Captioning
 - Video Captioning
 - Audio Description
 - Shopping
 - Dining
- All dining locations listed accept the Disney Dining plans.
Reservations recommended. Call 407-WDW-DINE (939-3463).
B - Breakfast L - Lunch D - Dinner S - Snack
\$ = \$14.99 and less per adult
\$\$ = \$15-\$29.99 per adult
\$\$\$ = \$30-\$59.99 per adult
See www.disneydiningpricinginfo.com for pricing details.

Special Considerations for Attractions
SAFETY: Please abide by all safety warnings and notices.
Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.
For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.

Physical considerations on designated attractions:
WARNING! For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.